



Operations & Clinical Committee Meeting

February 1, 2024
12Noon
Boardroom

Committee Members: Weet Baldwin, Chair, Julia Hammond, Marilyn West, Carlos Hopkins
Staff Members: Ryan Martinette, Chief Operating Officer, Wayne Harbour, Chief Clinical Officer, Chip Decker, Chief Executive Officer, Joseph Ornato, M.D., Operational Medical Director

Agenda Topics:

- Call Meeting to Order
- Ryan Martinette Introduction
- Response Car Update
- Staffing Update/New Paramedics and Preception
- Response Time Targets
- Drone Delivery Project
- Other Comments
- Adjournment

Minutes from the November 9, 2023 Meeting:

Committee Members Present: Weet Baldwin, Julia Hammond, Carlos Hopkins, Marilyn West-via Teams

- *Minutes from the 8/10 meeting were approved.*
- *Wayne Harbour provided an update since implementation of the ALS response (“chase”) car to assist with RAA responses:*
 - *In the last 30 days, A RAA chase car responded 84% of the time to a P1 call, meeting the response time target. 44% of the time, there was a RAA chase car responding to a “lights and sirens” response (P1 or P2) whereby they arrived first on scene. 86% of the time RAA’s chase car responded to a P1 or P2 call and were first on scene, response time targets were met.*
- *Wayne Harbour reported on current staffing needs in the field. RAA continues to actively recruit Cadets, EMT-B’s, AEMT’s and Paramedics. There are six full-time providers scheduled to graduate from RAA’s in-house Paramedics class in late November/early December. Four people graduated from RAA’s in-house Cadet Program and are now EMT-B’s.*
- *Wayne Harbour advised RAA is meeting the response time target for P3 calls and increasing the target % in other priorities and zones. Chip Decker noted the target goals for each priority.*
- *Dr. Ornato provided an update on the drone delivery project.*
- *Chip Decker discussed RAA’s FY2025 subsidy request and explained the need for RAA to maintain three months of operating expenses and advised RAA will need to acquire cardiac monitors next year.*
- *Chip Decker announced the Operations and Clinical Departments would go back to being separate departments, adding Ryan Martinette was hired for the position of Chief Operating Officer. Wayne Harbour will be reassuming his previous role as Chief Clinical Officer.*
- *The meeting was adjourned at 12:37pm.*

Special Notes: None